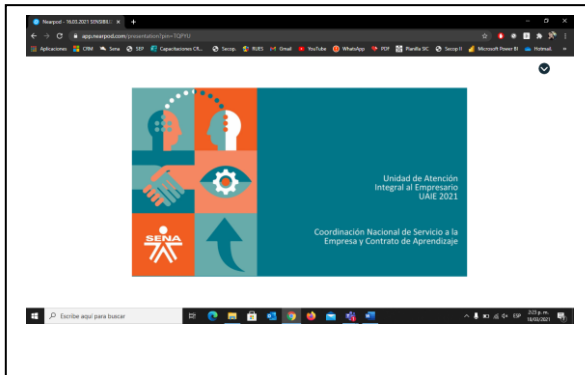
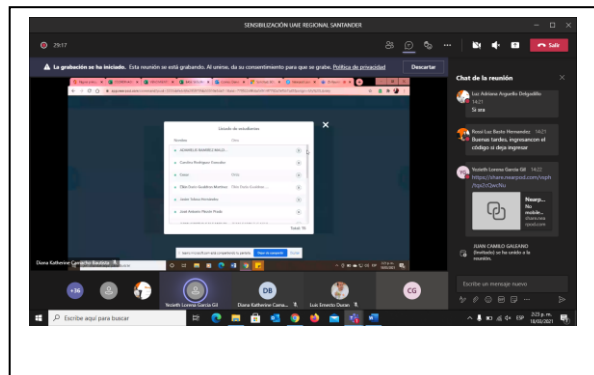
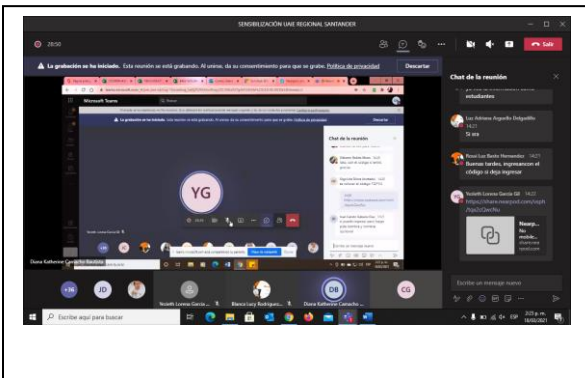
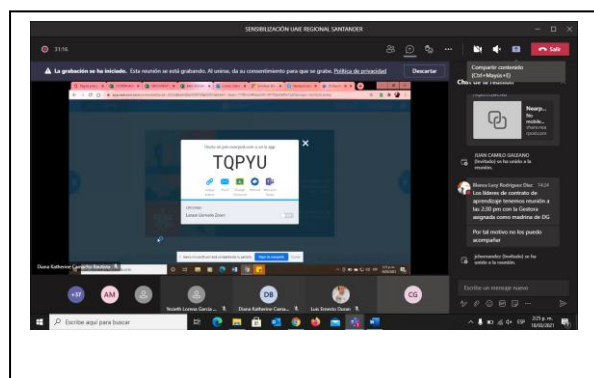
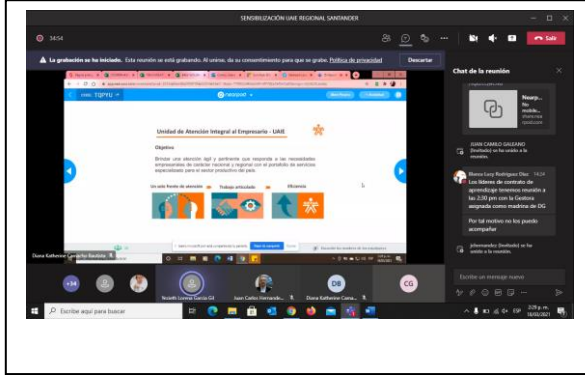
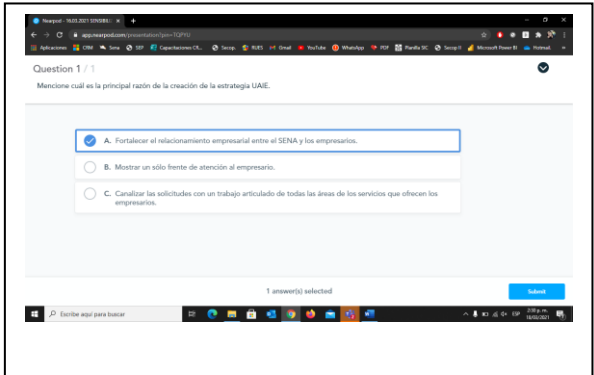
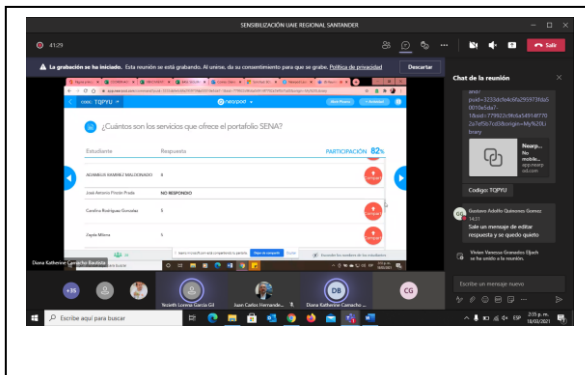
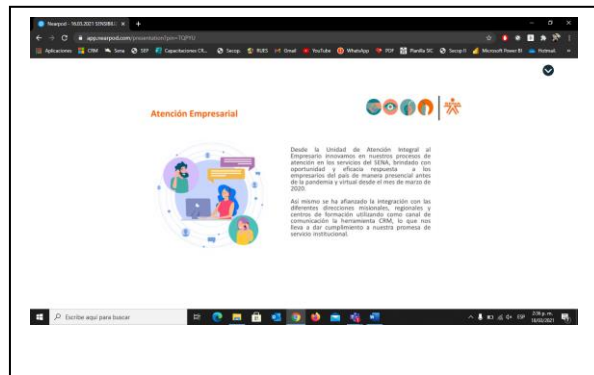
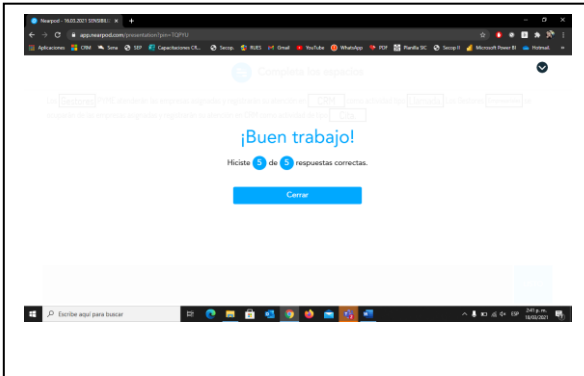
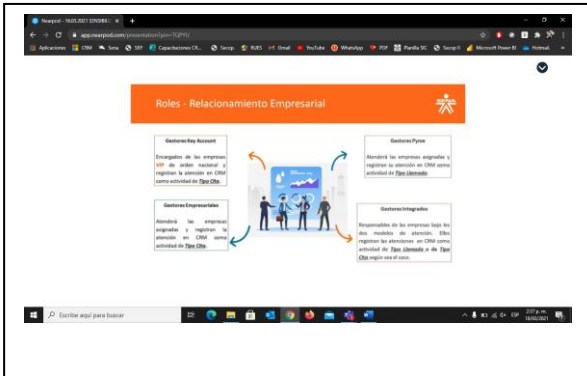
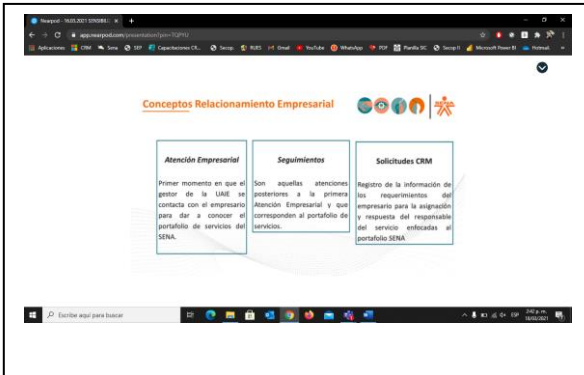
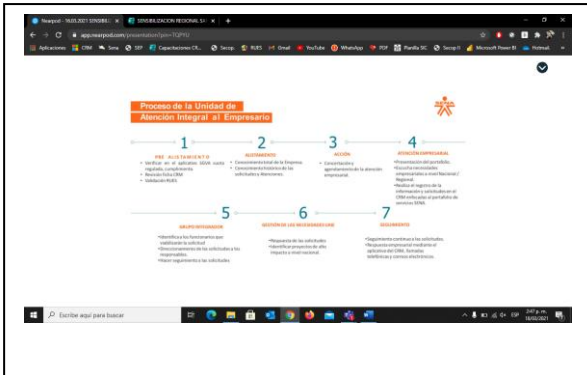
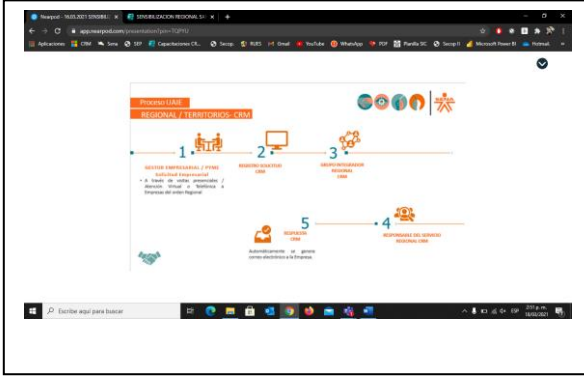
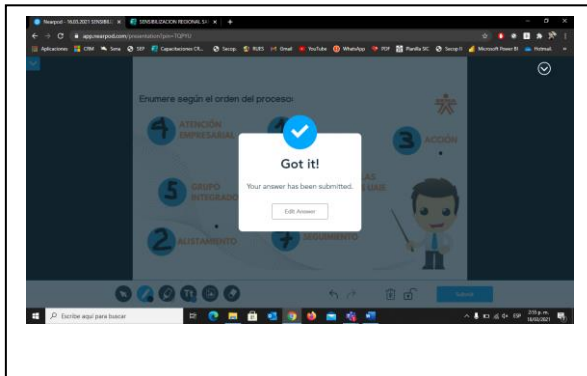
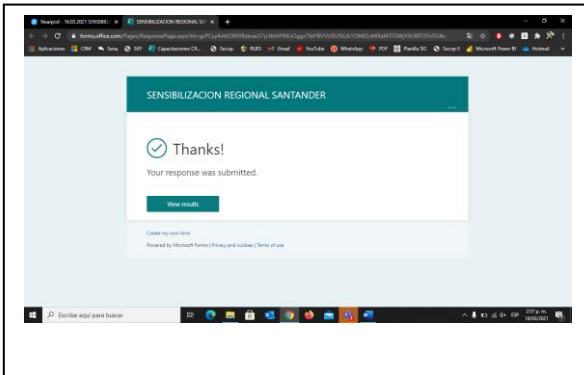
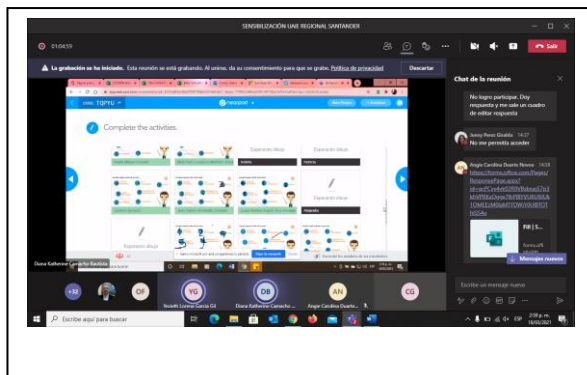
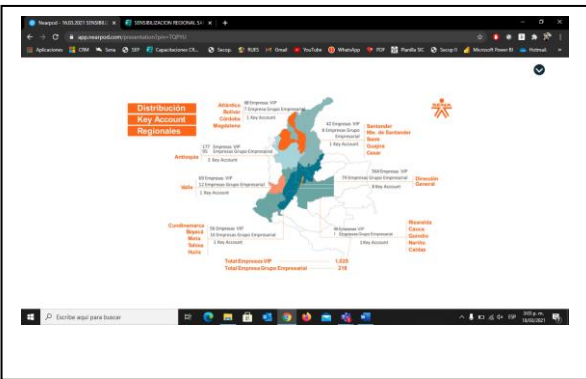
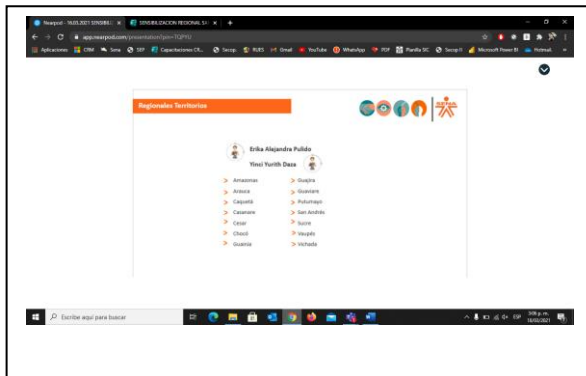
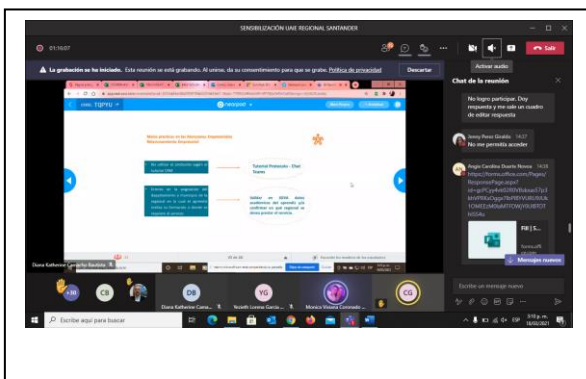
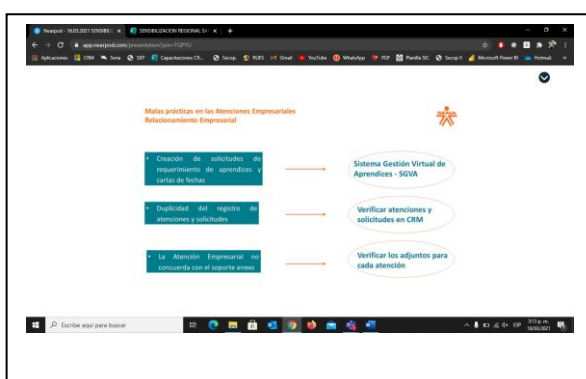
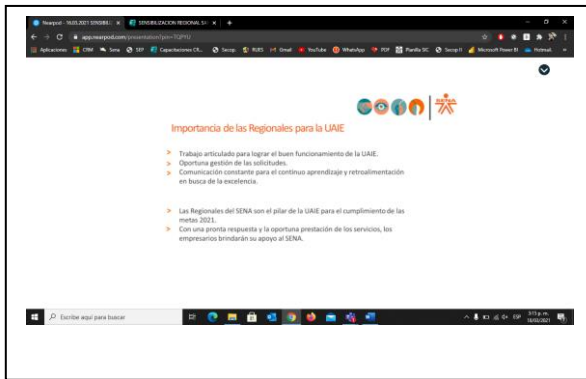
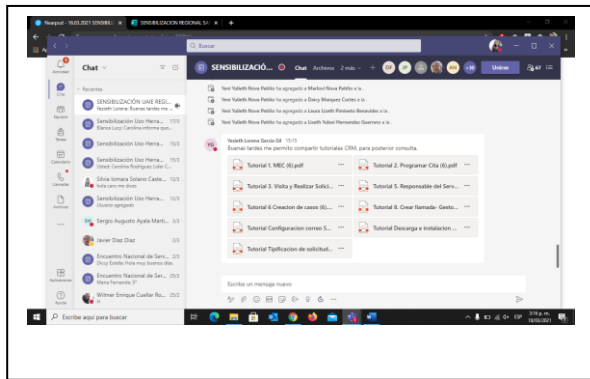
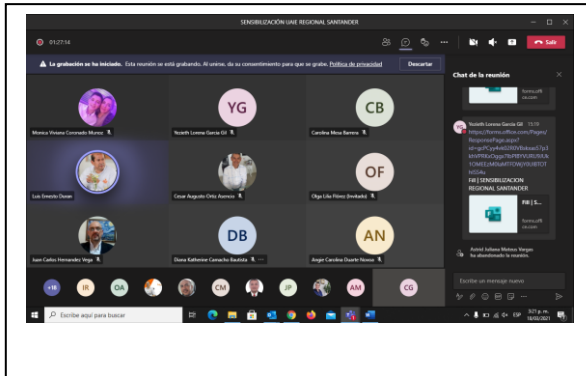
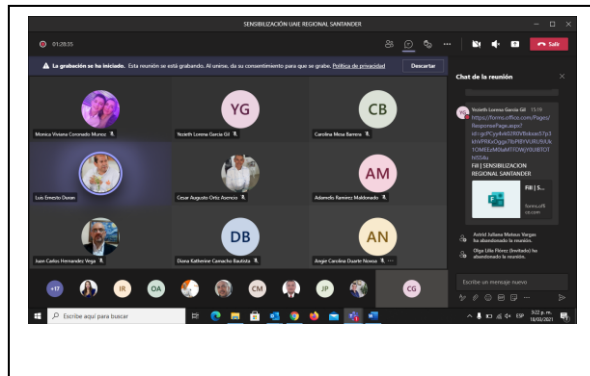


Sensibilización UAIE Regional Santander: Sensibilización realizada por la CNSEYCA Dirección general orientada a los responsables del servicio y gestores habilitados para la vigencia 2021. 18 de marzo.





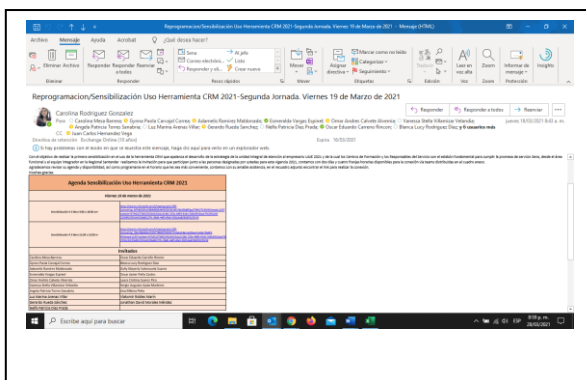
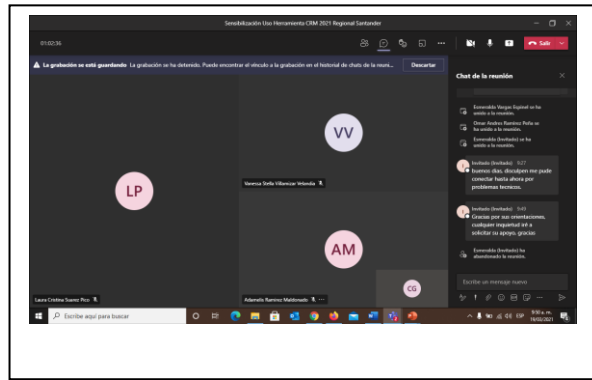


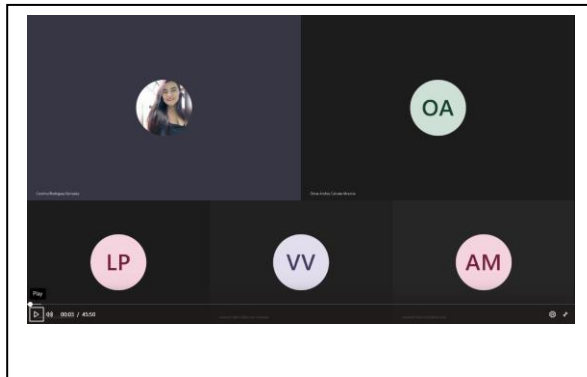
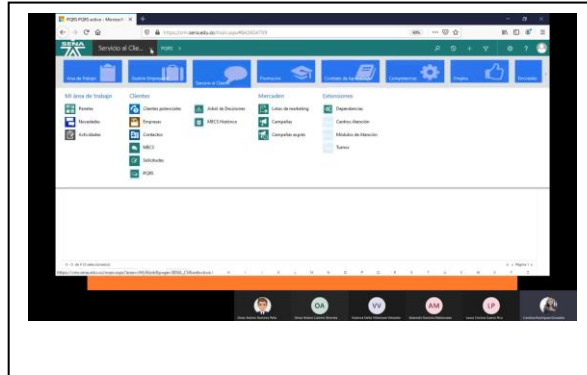
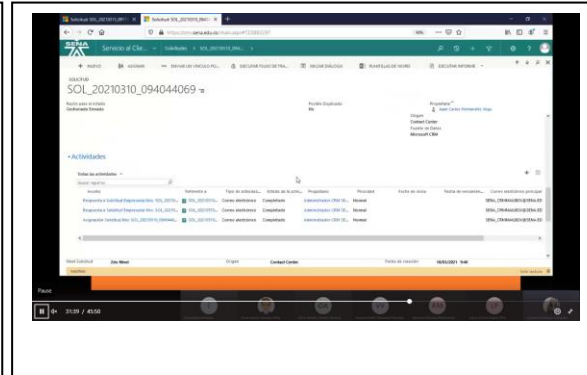
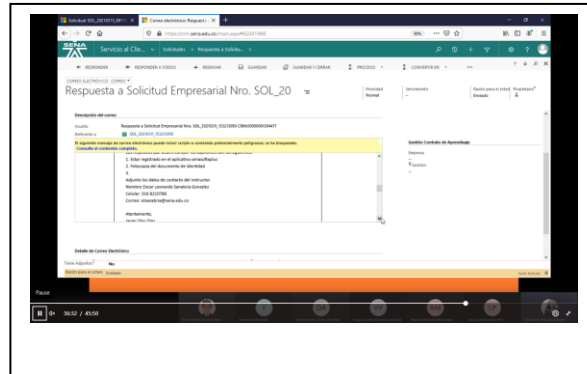
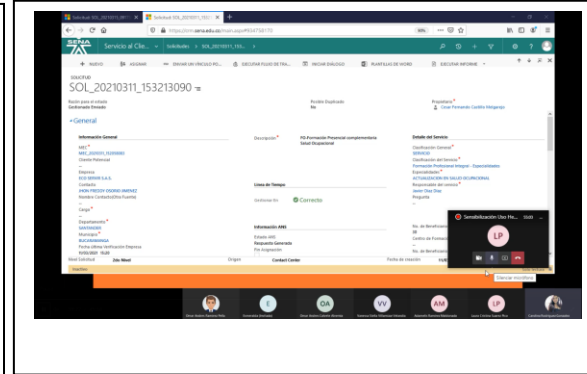


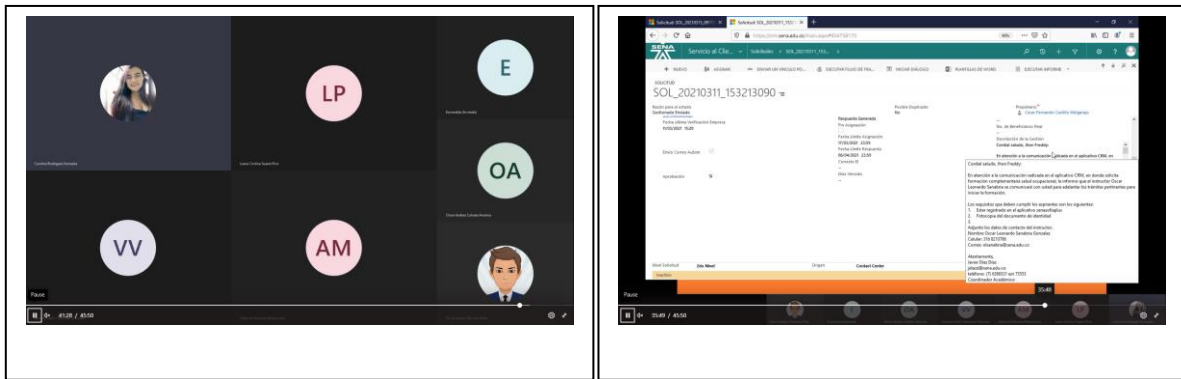
Cronograma de Sensibilización Estrategia CRM

Iniciamos sensibilización en el uso de la herramienta CRM a los responsables del servicio quienes apalancan el desarrollo de la estrategia de la unidad de atención integral al empresario en la Regional Santander, vía Microsoft teams para el mes de marzo de 2021. Segunda Jornada, Séptima Sesión Teams: viernes 19 de marzo de 2021.

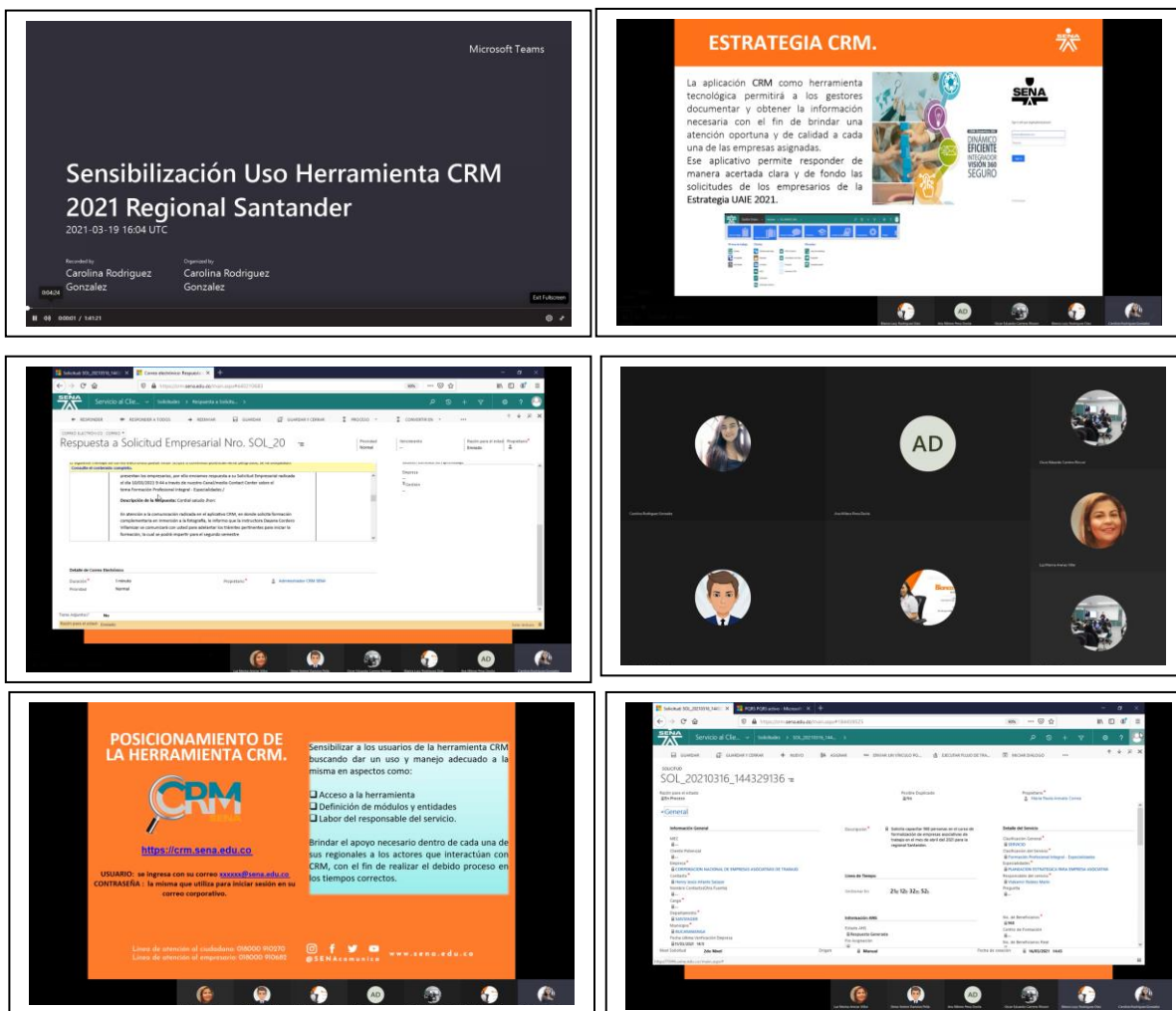
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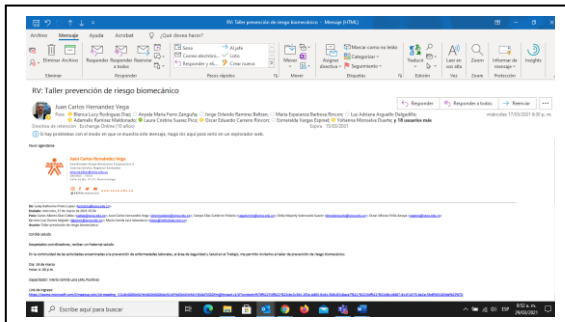
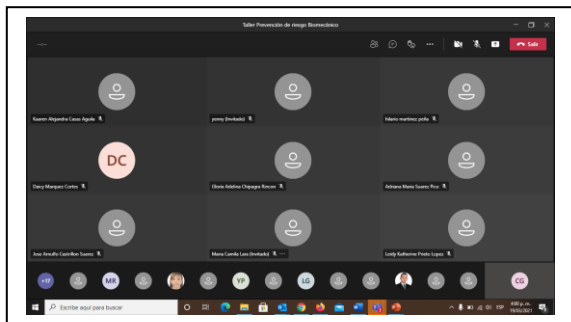
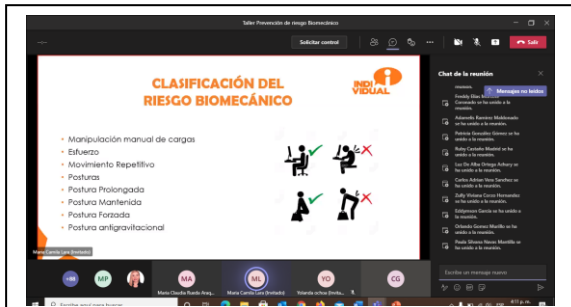
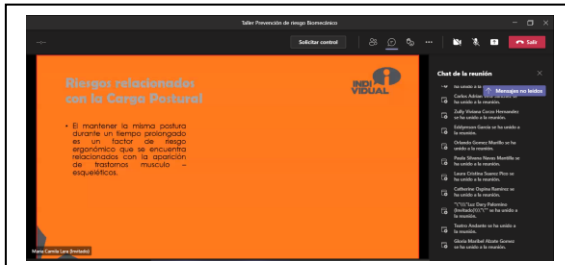
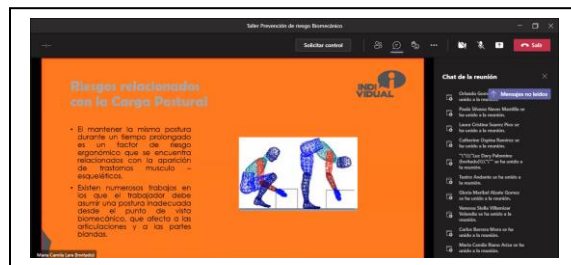
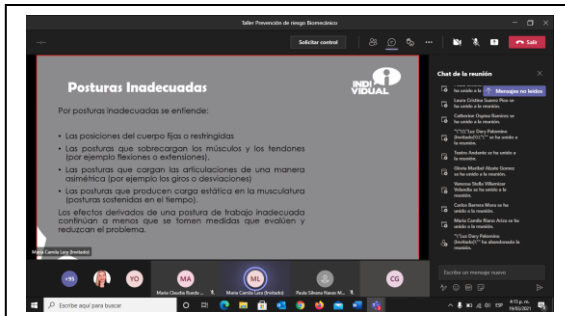
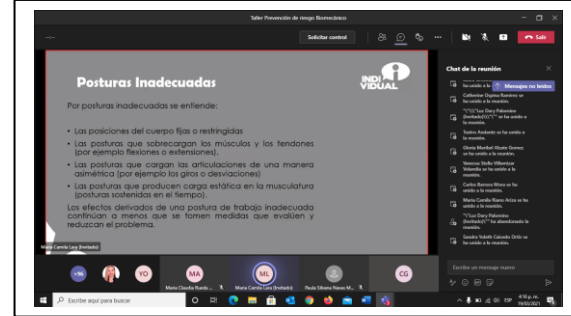


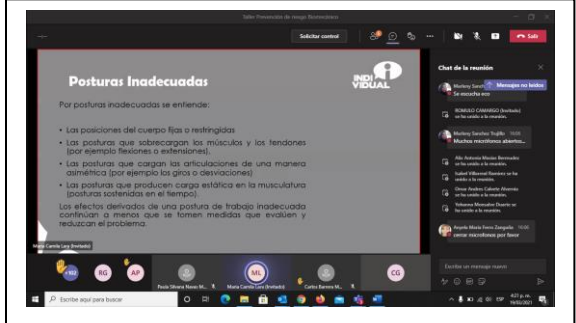
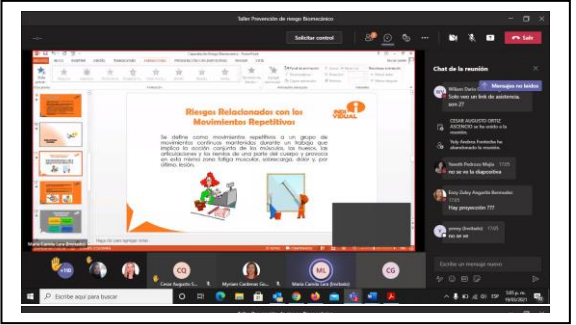
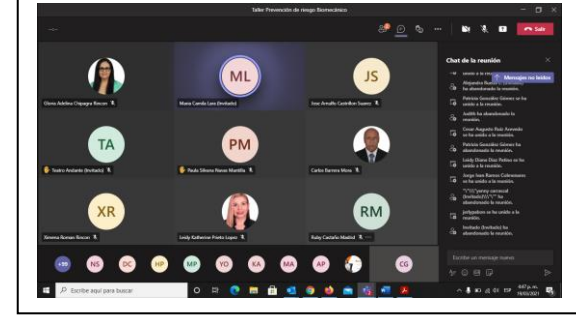
Segunda Jornada, Séptima Sesión Teams: **viernes 19 de marzo de 2021.**

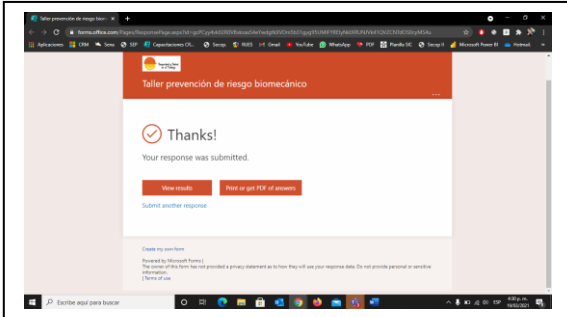
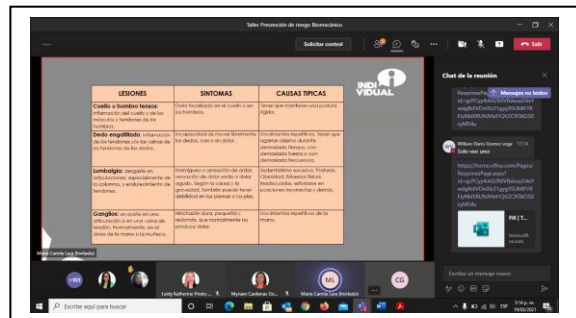
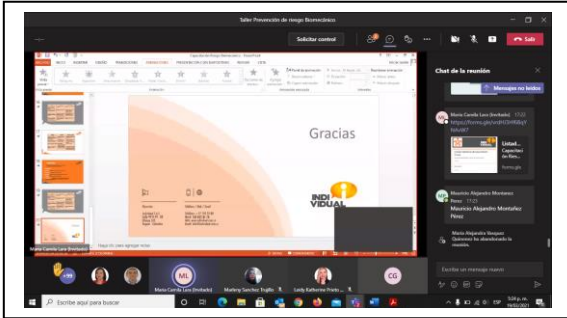
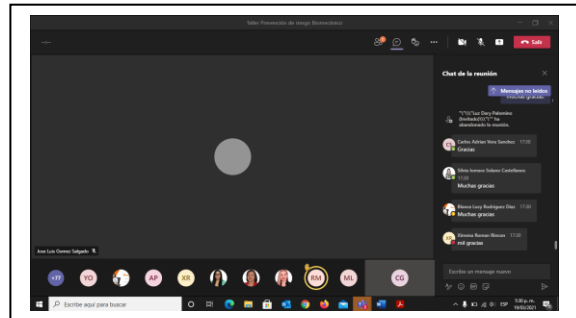
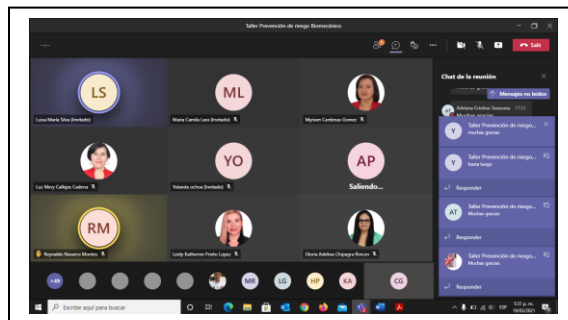


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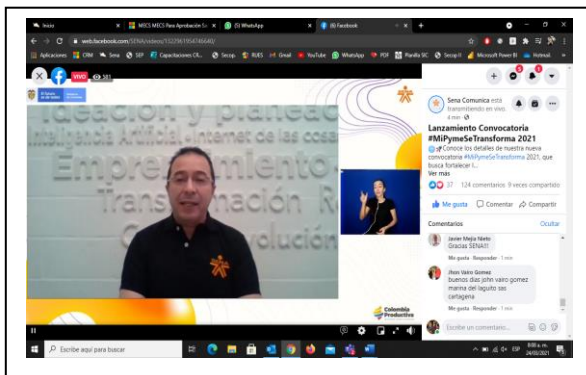
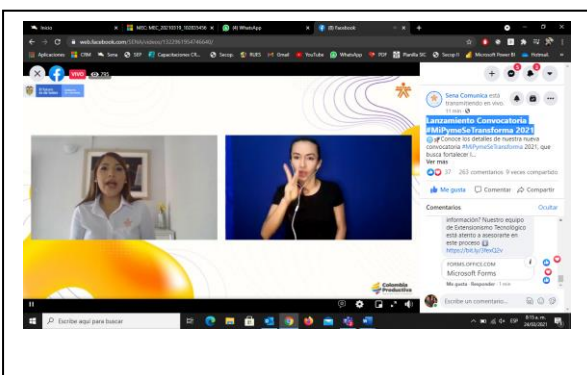
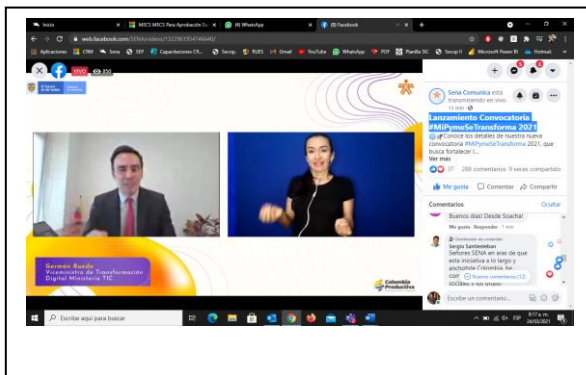
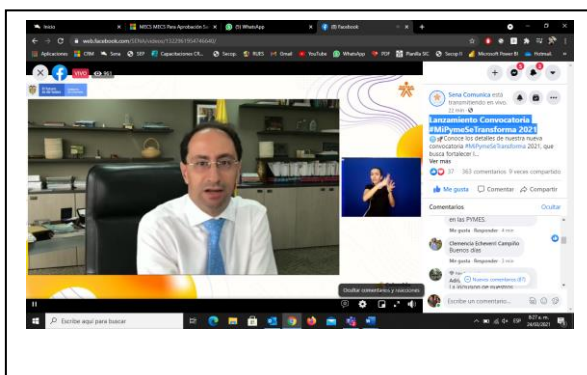
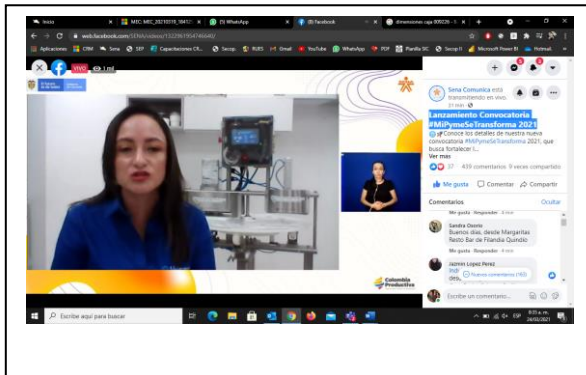
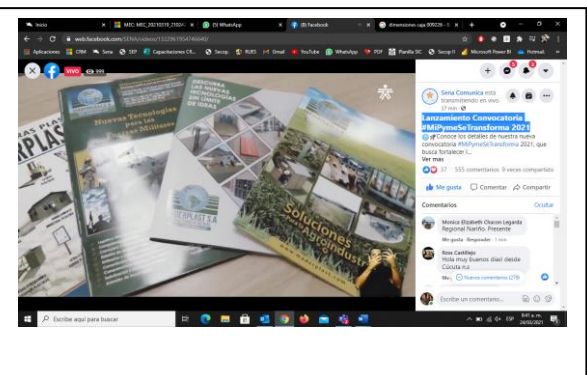
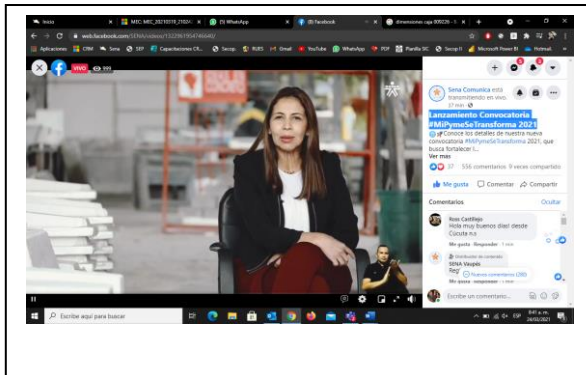
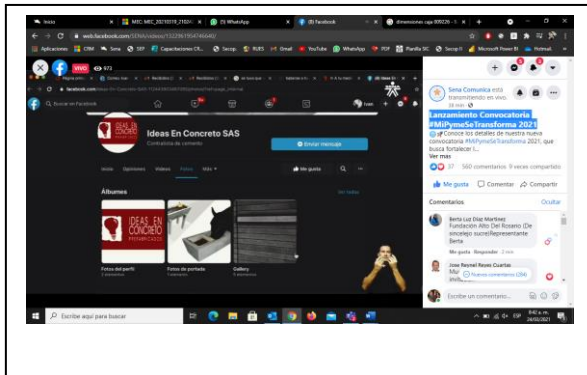
Sensibilización Taller riesgo biomecánico: 19 de marzo de 2021 Regional Santander Grupo SSST-HYSI



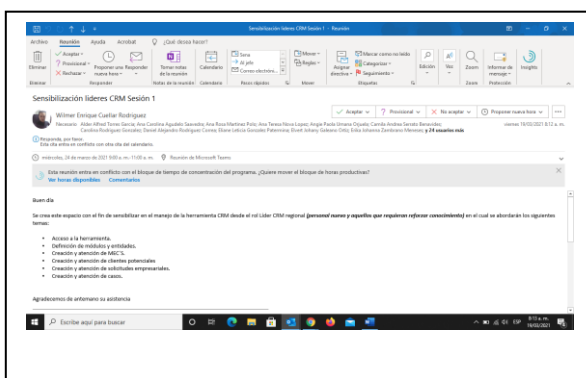
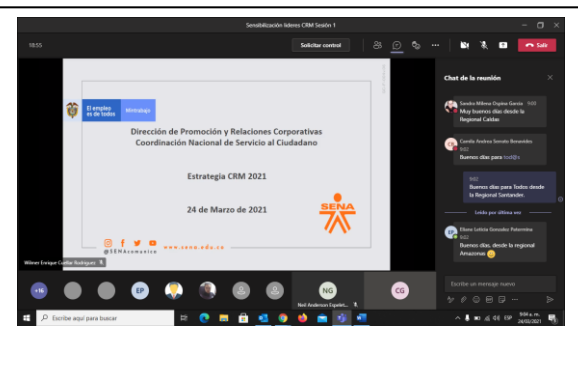
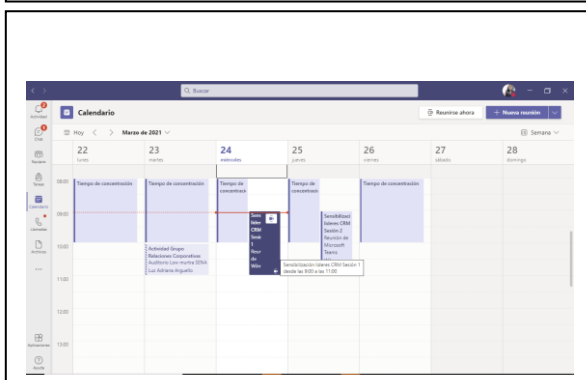
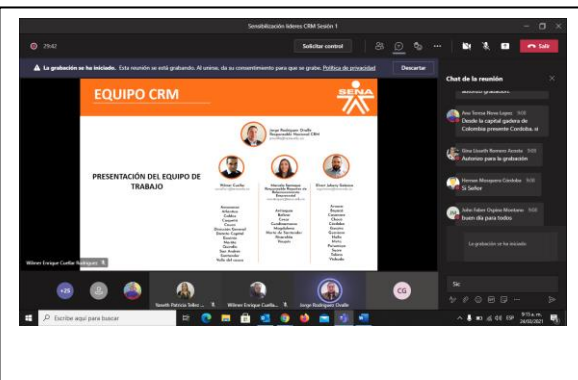
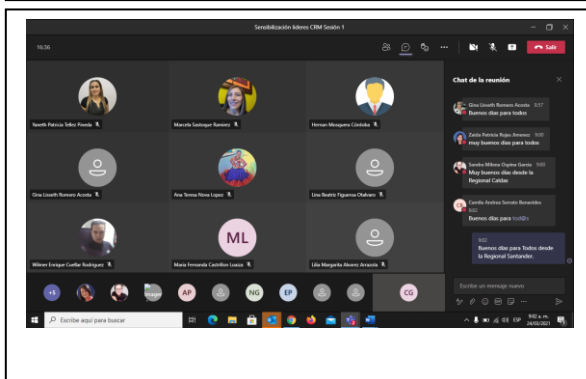
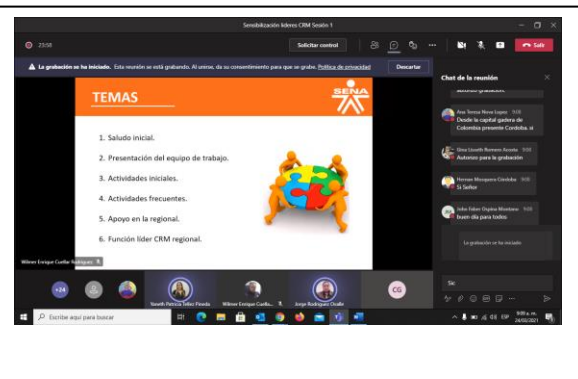
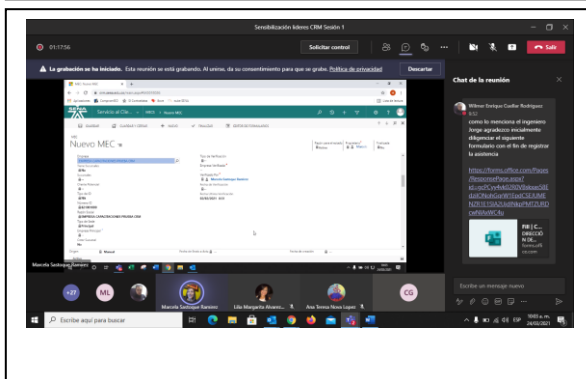
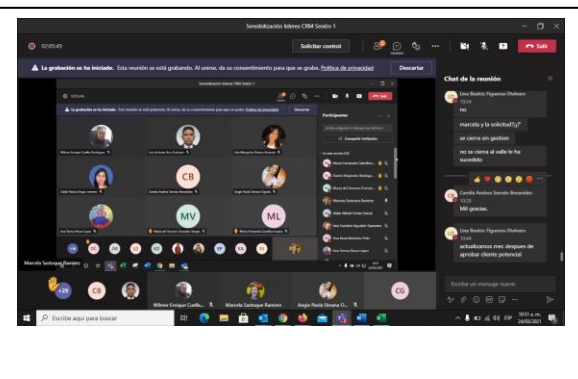




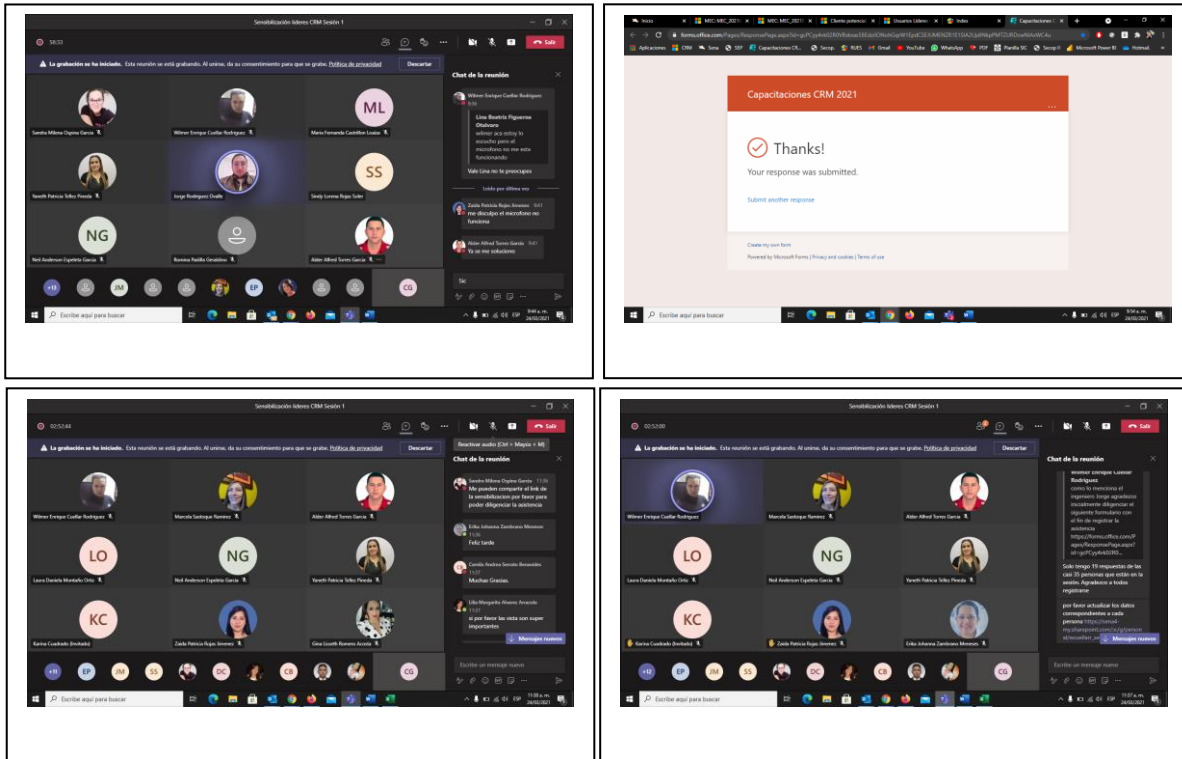
Lanzamiento convocatoria #MiPymeSeTransforma2021: Asistencia al evento Live orientado Digenal, Sennova, Tecno Parque, MinTic 24 de marzo de 2021.



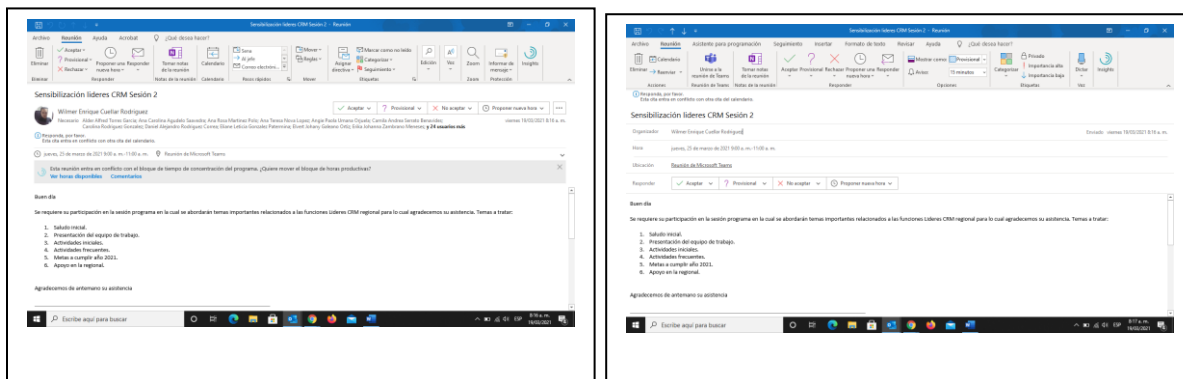
Sensibilización Líderes CRM Dirección General: Asistencia a la Sensibilización uso de la herramienta CRM vigencia 2021 por parte del grupo responsable y funcional de la dirección general en la coordinación de servicio al ciudadano, **24 de marzo de 2021**

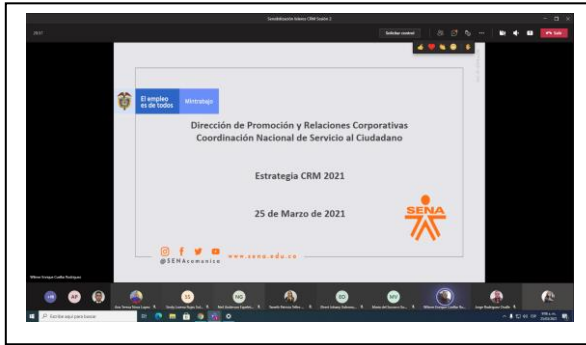
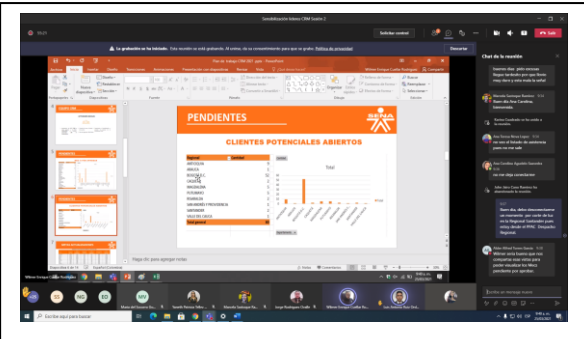
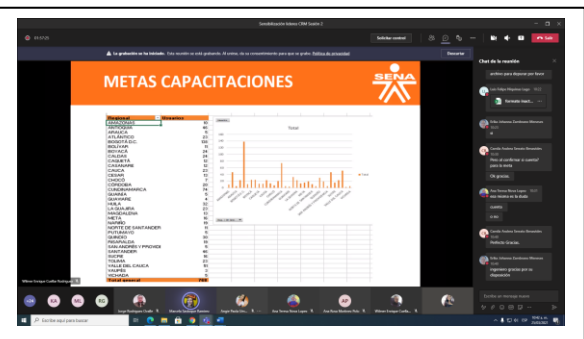
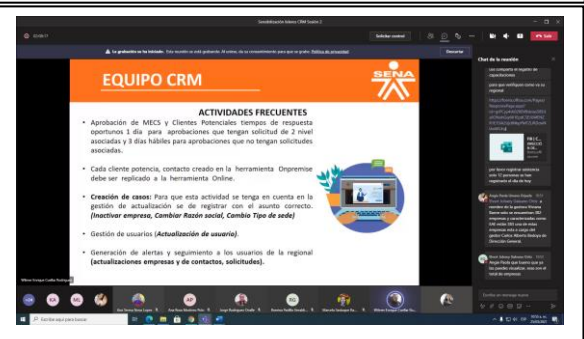


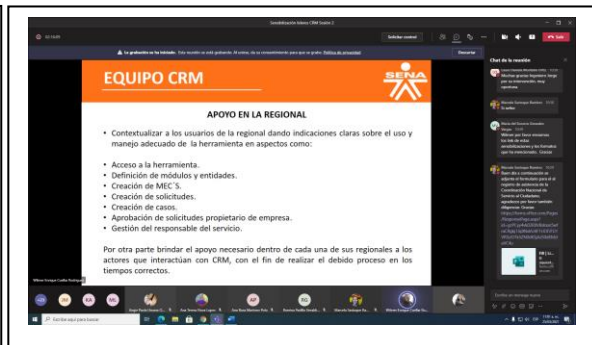
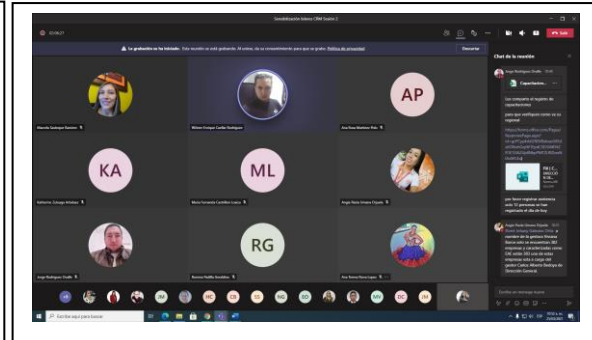
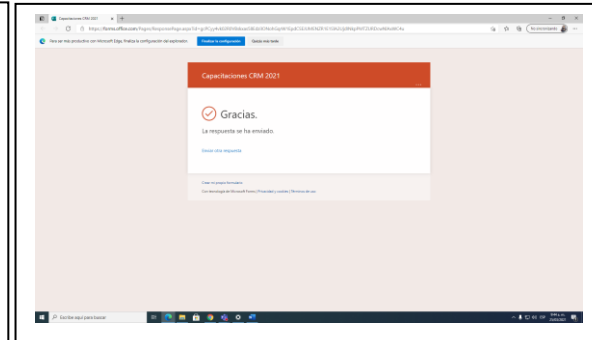
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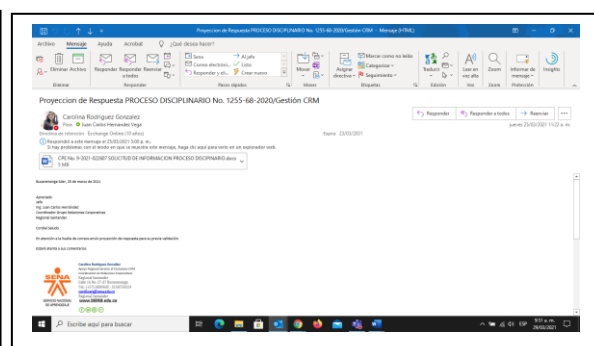
Sensibilización Líderes CRM Dirección General: Asistencia a la Sensibilización uso de la herramienta CRM vigencia 2021 por parte del grupo responsable y funcional de la dirección general en la coordinación de servicio al ciudadano, **25 de marzo de 2021**







Proyeccion respuesta: proceso No. 1255-68-2020/ DISCIPLINARIO No. 1302-68-2020



Registro y Aprobación de MEC: Registro de Mecs en el aplicativo CRM como parte del proceso de actualización para dar cumplimiento al indicador para la Regional Santander realizando gestión en la asignación de solicitudes y actualización de datos correspondiente por parte del grupo de gestores de la Regional Santander.

Departamento	Cod. MEC	Empresa	Cliente Potencial	Ciudadano	Email	Razón para el estado
SANTANDER	MEC_20210329_095018070	MADERAS			maderas.maderas@gmail.com	Activo
SANTANDER	MEC_20210329_094920819	MACRO REMATES LOS PAISAS				En Espera de Aprobación
SANTANDER	MEC_20210329_094828522	MACRO JEANS				En Espera de Aprobación
SANTANDER	MEC_20210329_094715568	LYDA PATRICIA ALVAREZ AMAYA			pre-mamas@hotmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_094628271	LUZDINA TORRES MEDINA				En Espera de Aprobación
SANTANDER	MEC_20210329_094534693	LUZ STELLA SANTOS CAÑON			galieica@yahoo.es	En Espera de Aprobación
SANTANDER	MEC_20210329_094429958	LUZ MARIA MANTILLA DURAN			lumandul@yahoo.es	En Espera de Aprobación
SANTANDER	MEC_20210329_094340864	LUZ ESTELLA ROJAS GONZALEZ			alvaragiro@hotmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_094306348	LUZ DARY RUEDA SANTAMARIA			distriexto@gmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_094125222	LUSBIN PARRA LOPEZ			luelorbo@gmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_094025996	LUIS WALTER ACOSTA SANCHEZ			macequide@hotmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_093931393	LUIS MANUEL VILLARREAL DIAZ			lvillareal29.07@hotmail.com	En Espera de Aprobación
SANTANDER	MEC_20210329_093813658	LUIS HERNANDEZ RABEYTO CHACON				En Espera de Aprobación

Seguimiento Solicitudes Segundo Nivel Aplicativo CRM: Se realiza seguimiento a las solicitudes registradas en el aplicativo CRM por parte de los diferentes canales de atención en cumplimiento de los lineamientos y promesa al empresario dentro de la Estrategia UAIE.

Reg. / Dir. Gral.	Propietario	Responsable del servicio	Municipio (Muni...)	Fecha Límite Respues...	ID	Nivel Solicitud	Origen	Aprobación	Gestor (Empresa...)	Ges.
SANTANDER	Juan Carlos Hernandez Vega	Juan Carlos Hernandez Vega		21/04/2021 23:59	SOL_20210327_094146565	2do Nivel	Contact Center			
SANTANDER	Luz Adriana Arguello Delg...	Oscar Alfonso Peña Amaya	BUCARAMANGA	20/04/2021 23:59	SOL_20210326_104414867	2do Nivel	Contact Center		Luz Adriana Arg...	Sandra Miller
SANTANDER	Juan Carlos Hernandez Vega	Andrea Steffania Rey Serrato	BUCARAMANGA	20/04/2021 23:59	SOL_20210326_110606999	2do Nivel	Contact Center		Juan Carlos Her...	Clara Janeth
SANTANDER	Juan Carlos Hernandez Vega	Vladimir Robles Marin	BUCARAMANGA	20/04/2021 23:59	SOL_20210326_111020128	2do Nivel	Contact Center		Juan Carlos Her...	Clara Janeth
DIRECCIÓN GEN...	Sandra Lucia Robayo Rodri...	Neftali Patricia Diaz Prada	PIEDRECUESTA	20/04/2021 23:59	SOL_20210326_173529765	2do Nivel	Manual		Sandra Lucia Ro...	Diana Fernan
SANTANDER	Carlos Andres Gomez Villa...	Johnny Alexander Vasquez...	PASTO	19/04/2021 23:59	SOL_20210325_142954459	2do Nivel	Manual		Carlos Andres G...	Maria Consu
SANTANDER	Carlos Andres Gomez Villa...	Arnaldo De Jesus Arroyo D...	SINCELEJO	19/04/2021 23:59	SOL_20210325_151130429	2do Nivel	Manual		Carlos Andres G...	Clara Janeth
SANTANDER	Silvia Iomara Solano Castel...	Gustavo Adolfo Quinones ...	BUCARAMANGA	19/04/2021 23:59	SOL_20210325_154411284	2do Nivel	Manual		Silvia Iomara Sol...	Sebastian Zu
CUNDINAMARCA	Fabiola Cadena Diaz	Vladimir Robles Marin	BUCARAMANGA	16/04/2021 23:59	SOL_20210324_154500826	2do Nivel	Contact Center			
CUNDINAMARCA	Fabiola Cadena Diaz	Vladimir Robles Marin	BUCARAMANGA	16/04/2021 23:59	SOL_20210324_154653046	2do Nivel	Contact Center			
SANTANDER	Luz Adriana Arguello Delg...	Vladimir Robles Marin	FLORIDABLANCA	16/04/2021 23:59	SOL_20210324_224537684	2do Nivel	Manual		Luz Adriana Arg...	Carlos Albert
BOGOTÁ D.C.	Carlos Eduardo Hernandez...	Yesenia Lizeth Duarte Meza	AGUADA	15/04/2021 23:59	SOL_20210323_112931558	2do Nivel	Contact Center		Carlos Eduardo ...	Clara Soraya
SANTANDER	Carlos Andres Gomez Villa...	Luz Marina Bonnon Diaz	IRAGUA	16/04/2021 23:59	SOL_20210323_144114543	2do Nivel	Manual		Carlos Andres G...	Clara Soraya